

# Environmental Policy

Over many years of growth, SOFDI (AGS France) has remained a company for which the values of **Quality, Performance, Innovation, Respect and Solidarity** are of utmost importance. These values guide us in our relationships with customers, employees, suppliers, and society as a whole.

The removals profession requires a high level of expertise and attention to detail. SOFDI has always shown a keen interest in integrating environmental considerations into its processes, having initiated a structured environmental approach since 2013, validated by **ISO 14001** certification. Since then, the company's environmental management system has been regularly audited for its performance and relevance in light of environmental challenges. This is to ensure that our organisation and the resources mobilised allow us to **control the environmental impacts** of our activities, **prevent pollution**, and take into account the effects of **climate change** in our environmental strategy.

We strive to assess and manage these significant impacts at every stage of our operations — from the planning of our services through to the end-of-life of materials used. This notably involves careful selection of our service providers, optimisation of transport, waste management, and reduction of our overall carbon footprint. The involvement of our teams and their commitment to responsible practices within the company are the keys to our success.

## In this context, SOFDI commits to:

- ✂ (1) Comply with customer requirements and other applicable obligations relevant to our activities,
- ✂ (2) Implement the necessary resources to achieve our environmental objectives and targets, while safeguarding the economic interests of all parties involved,
- ✂ (3) Protect the environment from all pollution and environmental impacts generated by our activities, notably by offering groupage solutions, reducing our greenhouse gas emissions, and integrating climate-related challenges into our actions,
- ✂ (4) Continuously improve our environmental management and environmental performance, notably by integrating life cycle perspectives into the analysis and management of our impacts, in order to promote sustainable solutions throughout the value chain,
- ✂ (5) Review this policy at least annually, as it serves as a true framework for setting the company's environmental objectives and targets. This policy is the driving force behind our continuous improvement in environmental matters,
- ✂ (6) Raise awareness among our clients regarding our environmental policy, communicate this policy to anyone working for or on behalf of SOFDI, and make it available to any interested party.

## **As Managing Director of SOFDI:**

- I delegate to the Environmental Manager the responsibility for the implementation and maintenance of the Environmental Management System as described in our manual. He/she is tasked with coordinating the environmental objectives in consultation with the entire SOFDI team, ensuring that they are achieved, and reporting directly to me.
- I am committed, alongside SOFDI staff and anyone working on behalf of the company, to conducting our activities in compliance with this policy and our Environmental Management System, integrating the impacts of climate change and life cycle approaches as structuring principles.

Approved by  
**Philippe GIORDANELLA**  
Chief Executive Officer

