

Information Security Policy

Moving is a significant transition to a new country, culture, and way of life. This requires managing administrative formalities, for which personal and confidential information may be necessary to ensure procedures with the relevant authorities.

Therefore, the security of your belongings and information is crucial to facilitate your settlement, preserve discretion, and maintain harmony in your family life.

At AGS, we believe you deserve the best, which also translates into the mastery and security of the information you entrust to us to assist you in your move. That's why we have decided to pursue ISO 27001 certification for relocation and storage activities, including physical flows managed by the platform and "move management" operations, as outlined in our [ISMS Manual](#).

This process is audited by an independent body that verifies our commitments and the resources we mobilize to ensure an appropriate level of security.

Our main objectives are:

- ✂ Ensuring the protection of our clients' and employees' personal data, as well as their rights to access, modify, rectify, or erase this data.
- ✂ Establishing a structured framework for our employees, partners, and clients in accordance with current regulations, legal obligations in our field, and contractual commitments.
- ✂ Controlling and securing physical access to our site as well as access to information regarding the assets of our company and our clients.
- ✂ Training our employees in the proper use and security of the network and documents containing personal data.
- ✂ Regularly identifying and evaluating risks associated with our assets to maintain appropriate protection in terms of integrity, availability, and confidentiality.
- ✂ Ensuring the continuity of our processes by protecting them from failures and ensuring a prompt recovery in the event of an incident.

Our policy takes into account developments (regulatory, economic, competitive, etc.). Therefore, it is reviewed annually by the Management to redefine our main directions, objectives, and indicators.

To ensure the implementation of this policy, Maxime Guignery, as the Manager of Security and Information Management, will have the support of the General Manager to facilitate and implement the necessary means to ensure the continuous improvement of our system.

Approved by
Emmanuel HAIGNERÉ
General Manager

